

A partnership with Peckham, Inc. and Goodwill of Greater Grand Rapids featuring recruitment for Technical Certification Training and Placement Services.



CompTIA A+ Certified Technician

Many full time positions
available throughout 2018

Extensive training available immediately

Position Title: Tier 1 Technical Service Representative

Position Summary: Technicians in this position will be responsible for providing over the phone support that is technical in nature. Applicants who do not already have the Comp TIA A+ certification, may be offered the opportunity to complete a free 15 week training in order to get this certification. Achieving this certification can be difficult and time consuming.

Starting wage:
\$16.32 per hour
plus \$4.41 hourly
benefit

Requirements for Peckham Positions

- U.S. Citizen
- Very good credit history
- Have a qualifying disability
- Help desk experience desirable
- Strong customer service skills desirable
- No criminal misdemeanor or felony record
- Reliable transportation to Grand Rapids call center
- English language proficiency both spoken and written
- Complete the extensive training provided, and pass the CompTIA A+ certification

Please contact or submit resume to: techtraining@goodwillgr.org