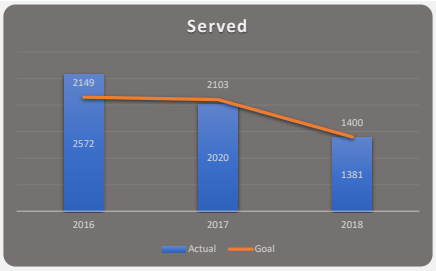
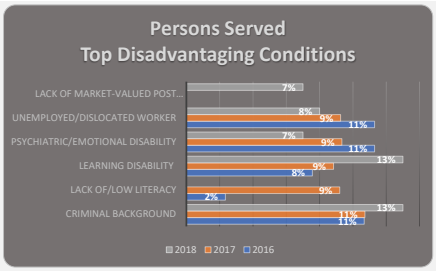
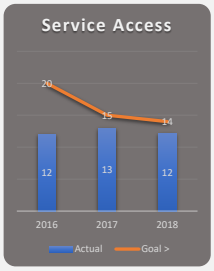
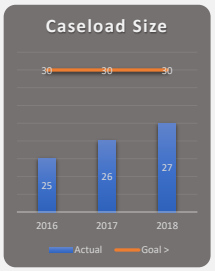
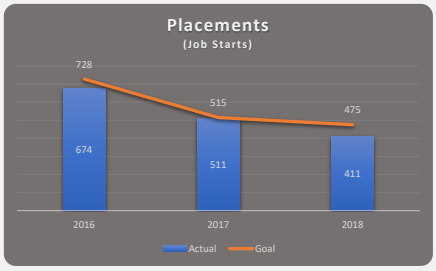
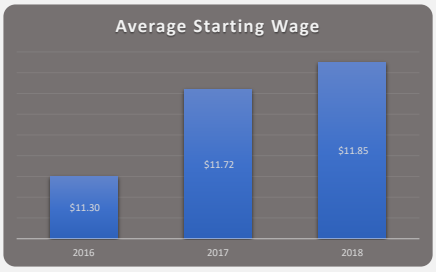

Served
2149
2103
1400
2572
2020
1381
2016
2017
2018
Actual
Goal

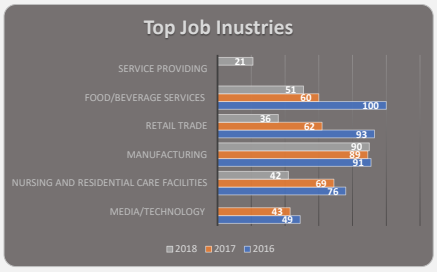

Persons Served
Top Disadvantaging Conditions
LACK OF MARKET-VALUED POST...
UNEMPLOYED/DISLOCATED WORKER
PSYCHIATRIC/EMOTIONAL DISABILITY
LEARNING DISABILITY
LACK OF/LOW LITERACY
CRIMINAL BACKGROUND
7%
8%
9%
11%
7%
9%
11%
13%
9%
8%
9%
2%
11%
13%
11%
2018
2017
2016

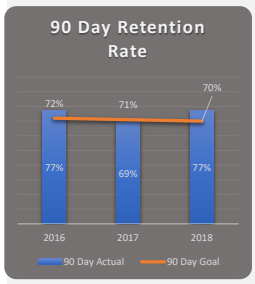

Service Access
20
15
14
12
13
12
2016
2017
2018
Actual
Goal >

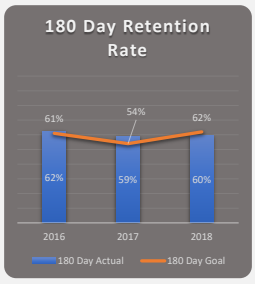

Caseload Size
30
30
30
25
26
27
2016
2017
2018
Actual
Goal >

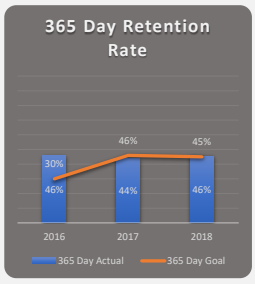

Placements
(Job Starts)
728
515
475
674
511
411
2016
2017
2018
Actual
Goal

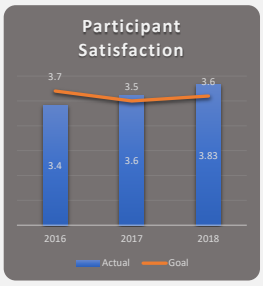

Average Starting Wage
$11.30
$11.72
$11.85
2016
2017
2018


Top Job Inustries
SERVICE PROVIDING
FOOD/BEVERAGE SERVICES
RETAIL TRADE
MANUFACTURING
NURSING AND RESIDENTIAL CARE FACILITIES
MEDIA/TECHNOLOGY
21
51
60
100
36
62
93
90
89
91
42
69
76
43
49
2018
2017
2016


90 Day Retention Rate
72%
71%
70%
77%
69%
77%
2016
2017
2018
90 Day Actual
90 Day Goal


180 Day Retention Rate
61%
54%
62%
62%
59%
60%
2016
2017
2018
180 Day Actual
180 Day Goal


365 Day Retention Rate
30%
46%
45%
46%
44%
46%
2016
2017
2018
365 Day Actual
365 Day Goal


Participant Satisfaction
3.7
3.5
3.6
3.4
3.6
3.83
2016
2017
2018
Actual
Goal

Stakeholder Satisfaction
3.6
3.5
3.4
3.1
3.4
3.46
2016
2017
2018
Actual
Goal