



Frequently Asked Questions

How much does the training cost?

The cost of the training is \$1,800.

What funding options are available?

- Self-pay – Paying out-of-pocket for your training is an option.
 - Payment plans are available
 - After completing the training and becoming certified, if you work at a Medicaid participating facility you may be eligible for training and testing cost reimbursement. Follow this link for more information: http://www.michigan.gov/mdhhs/0,5885,7-339-71551_2945_42542_42543_42546_42551-20368--,00.html
- America's Promise Grant – The US Labor Department's America's Promise grant is designed to eliminate some of the barriers to health care careers by reducing or eliminating the cost of training. Our staff will help you determine if you qualify for reduced cost or free training.
- Employment Services Collaborative – This is an 8-organization collaborative funded by the United Way. Their goal is to help connect individuals with the resources they need to improve their financial security. While very limited, they do have some training scholarships available for those who qualify.
- Employer Referral – Some employers, as part of their employee benefits package, offer a tuition reimbursement program. If you are currently employed, talk with your Human Resources Department to see if they offer this benefit.
- Partner agency referral – Other community agencies, such as Michigan Works! and Michigan Rehabilitation Services, are sometimes able to pay for trainings on a case by case basis if you are eligible for their services.

What is included in the \$1,800 training fee?

The one-time \$1,800 training fee covers the following:

- 115 hour training including clinicals
- Basic Life Support level of CPR Certification
- TB Test
- One set of medical scrubs (uniforms)
- Alzheimer's Association essentiALZ Certification (CARES® Dementia Basics™)
- One-time State of Michigan CNA certification testing fee (\$125)
- Individualized job placement and retention services
- Open lab hours for skills practice before certification testing
- Unlimited one-on-one tutoring

How long is the training?

Our training is 115 hours. This includes the lecture, hands-on skill practice, and clinical portions of trainings. The full-time, 5 days per week version of our training is 4 ½ weeks. The part-time versions of our training range from 6 weeks to 13 weeks. Every training is 115 hours, but the number of weeks in training varies based on the schedule you choose.

When does the training occur?

Most of our classes are held Monday – Friday, 8:30am – 3:00pm. However, we are now offering a few other scheduling options throughout the year, such as part-time classes, afternoon classes, and even evening classes.

For a full list of class dates, please click here: www.goodwillgr.org/cna

Where is the training located?

The classroom and lab portions of our CNA Training are held at the Goodwill Employment Center which is located at 3777 Sparks Drive SE, Grand Rapids, MI 49546. The 30-hour clinical portion of our training program is located at one of the following long-term care facilities in the Greater Grand Rapids Area (all locations are on the bus line):

- Edison Health Center (formerly called Christian Rest Home) – 1000 Edison Ave, Grand Rapids, MI 49504
- Covenant Village of the Great Lakes – 2510 Lake Michigan Dr NW, Grand Rapids, MI 49504
- SKLD – 2320 E Beltline Ave SE, Grand Rapids, MI 49546

Why should I choose this training program over others?

Our community offers a lot of great options for Certified Nurse Aide training. Our program is one of the best options because we offer the Alzheimer’s Association essentiALZ Certification (CARES® Dementia Basics™), individualized job placement and retention services, and one on one tutoring when needed. We also incorporate employability skills into our training program to ensure that you are not only successful in completing the training program, but also successful in obtaining a job after training.

What steps should I follow if I am interested in completing the training?

The first step is to meet with a member of our training team to complete the pre-enrollment paperwork, a background check, a math assessment, and an application for the America’s Promise Grant. All of these steps can be completed in approximately 1.5 – 2 hours.

The math assessment is used as a measurement tool, not a screening tool. Someone can be in our training regardless of their score on the assessment. This is simply a tool that allows us to see if an individual will need additional support during the portions of training that deal with math.

Is there an age requirement for training?

Yes, you must be at least 18 years of age prior to the first day of class in order to participate in our training.

Do I need to have a high school diploma or GED to be eligible for training?

No. You do not need to have a high school diploma or GED. If you are 18 years of age or older and can pass background check, you are eligible for training.

What if I have a criminal background?

Some criminal backgrounds will permanently make you ineligible for work in this field, others will only make you ineligible for a specific timeframe. Wondering if you will qualify? You can determine this for yourself by comparing the MCL code from your conviction to this legal guide:

<http://studylib.net/doc/10790338/legal-guide-michigan-workforce-background-check-program>

Unsure of the MCL code, or find the guide to be confusing? No problem. Complete the assessment process, and we will help you determine whether your record will disqualify you for this type of employment.

Is there a night class available?

Yes, we have two to three evening classes available throughout the year.

How do I know if I am eligible for this training?

Goodwill's Certified Nurse Aide Training Program determines eligibility for training based on:

1. Eligibility to work in long-term care based on a background check and the Michigan Legal Guide
2. Completion of Goodwill's C.N.A. Math Assessment
3. Ability to perform the skills associated with caring for others (bathing, toileting, feeding, exercising, checking pulse and blood pressure, etc.) which require the ability to lift 50 pounds repeatedly, stand for long periods of time, stoop, kneel, walk at a fast pace, etc.
4. Ability to attend the full 115 hours of the assigned training

Will I be paid for my time while I complete the training?

Only in knowledge and skills gained. You will not be paid a wage for your time while completing this training.

What if I still have questions?

Send your questions to: cnatraining@goodwillgr.org.