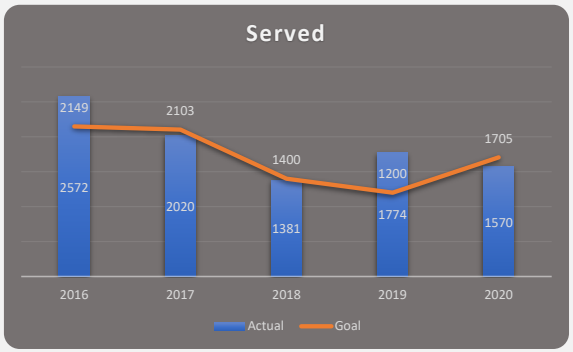
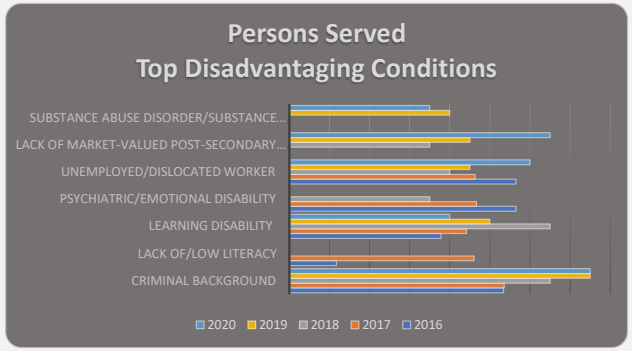
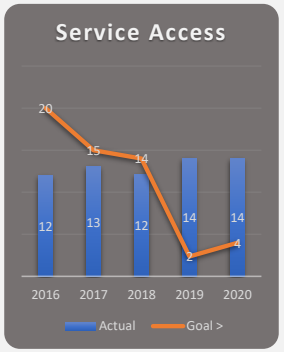
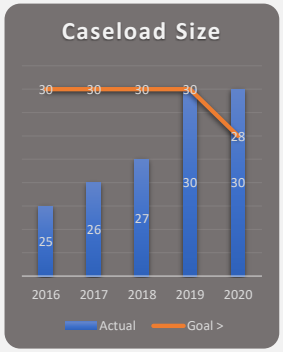
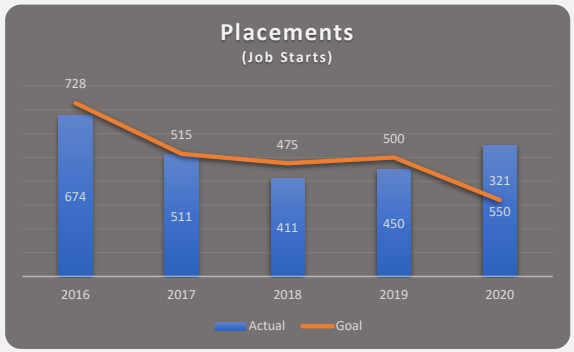
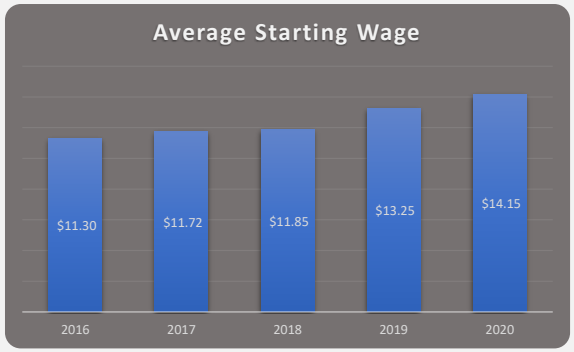

Served
2149
2103
1400
1200
1705
2572
2020
1381
1774
1570
2016
2017
2018
2019
2020
Actual
Goal

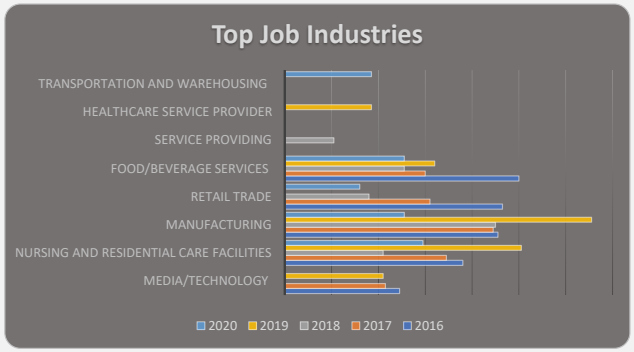

Persons Served
Top Disadvantaging Conditions
SUBSTANCE ABUSE DISORDER/SUBSTANCE...
LACK OF MARKET-VALUED POST-SECONDARY...
UNEMPLOYED/DISLOCATED WORKER
PSYCHIATRIC/EMOTIONAL DISABILITY
LEARNING DISABILITY
LACK OF/LOW LITERACY
CRIMINAL BACKGROUND
2020
2019
2018
2017
2016

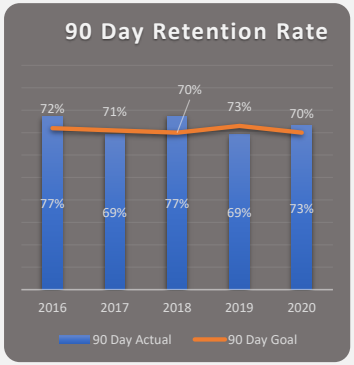

Service Access
20
15
14
2
4
12
13
12
14
14
2016
2017
2018
2019
2020
Actual
Goal >

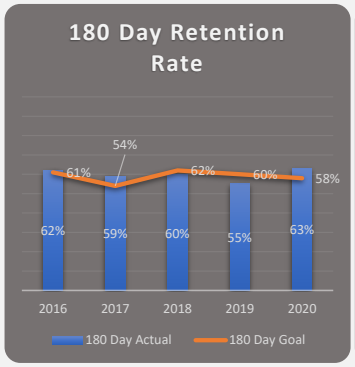

Caseload Size
30
30
30
30
28
25
26
27
30
30
2016
2017
2018
2019
2020
Actual
Goal >

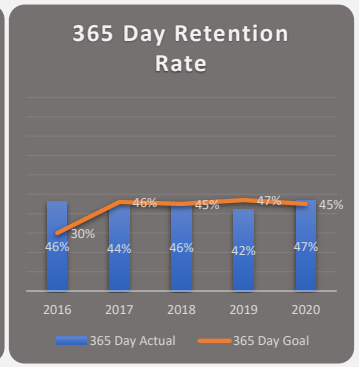

Placements
(Job Starts)
728
515
475
500
321
674
511
411
450
550
2016
2017
2018
2019
2020
Actual
Goal


Average Starting Wage
$11.30
$11.72
$11.85
$13.25
$14.15
2016
2017
2018
2019
2020


Top Job Industries
TRANSPORTATION AND WAREHOUSING
HEALTHCARE SERVICE PROVIDER
SERVICE PROVIDING
FOOD/BEVERAGE SERVICES
RETAIL TRADE
MANUFACTURING
NURSING AND RESIDENTIAL CARE FACILITIES
MEDIA/TECHNOLOGY
2020
2019
2018
2017
2016


90 Day Retention Rate
72%
71%
70%
73%
70%
77%
69%
77%
69%
73%
2016
2017
2018
2019
2020
90 Day Actual
90 Day Goal


180 Day Retention Rate
61%
54%
62%
60%
58%
62%
59%
60%
55%
63%
2016
2017
2018
2019
2020
180 Day Actual
180 Day Goal


365 Day Retention Rate
30%
46%
45%
47%
45%
46%
44%
46%
42%
47%
2016
2017
2018
2019
2020
365 Day Actual
365 Day Goal

Participant Satisfaction
3.7
3.5
3.6
3.7
3.7
3.4
3.6
3.83
3.9
3.7
2016
2017
2018
2019
2020
Actual
Goal

Stakeholder Satisfaction
3.6
3.5
3.4
3.5
3.1
3.4
3.46
3.8
2016
2017
2018
2019
2020
Actual
Goal