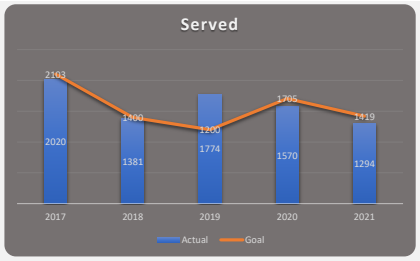
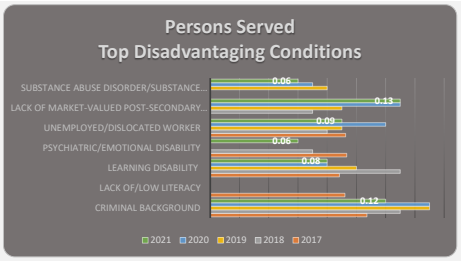
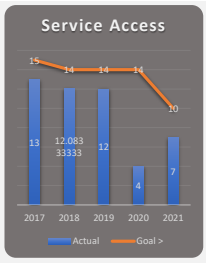
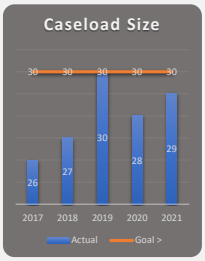
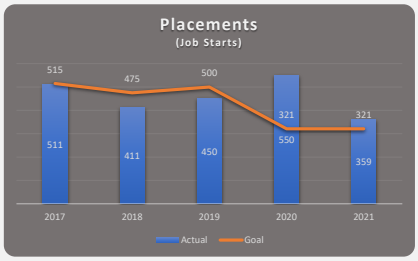
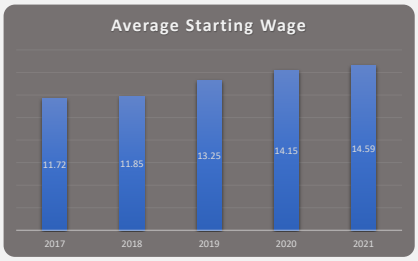

Served
2103
1400
1200
1705
1419
2020
1381
1774
1570
1294
2017
2018
2019
2020
2021
Actual
Goal

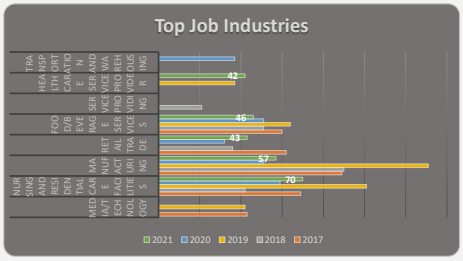

Persons Served
Top Disadvantaging Conditions
SUBSTANCE ABUSE DISORDER/SUBSTANCE...
LACK OF MARKET-VALUED POST-SECONDARY...
UNEMPLOYED/DISLOCATED WORKER
PSYCHIATRIC/EMOTIONAL DISABILITY
LEARNING DISABILITY
LACK OF/LOW LITERACY
CRIMINAL BACKGROUND
0.06
0.13
0.09
0.06
0.08
0.12
2021
2020
2019
2018
2017

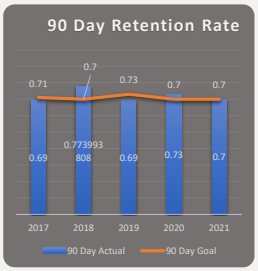

Service Access
15
14
14
14
10
13
12.083
33333
12
4
7
2017
2018
2019
2020
2021
Actual
Goal >

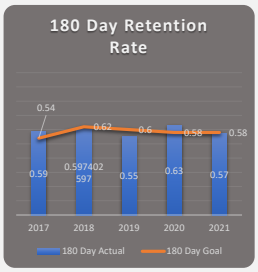

Caseload Size
30
30
30
30
30
26
27
30
28
29
2017
2018
2019
2020
2021
Actual
Goal >

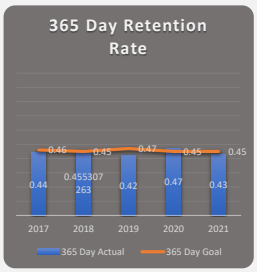

Placements
(Job Starts)
515
475
500
321
321
511
411
450
550
359
2017
2018
2019
2020
2021
Actual
Goal


Average Starting Wage
11.72
11.85
13.25
14.15
14.59
2017
2018
2019
2020
2021


Top Job Industries
42
46
43
57
70
2021
2020
2019
2018
2017


90 Day Retention Rate
0.71
0.7
0.73
0.7
0.7
0.69
0.773993
808
0.69
0.73
0.7
2017
2018
2019
2020
2021
90 Day Actual
90 Day Goal


180 Day Retention Rate
0.54
0.62
0.6
0.58
0.58
0.59
0.597402
597
0.55
0.63
0.57
2017
2018
2019
2020
2021
180 Day Actual
180 Day Goal


365 Day Retention Rate
0.46
0.45
0.42
0.45
0.45
0.44
0.455307
263
0.42
0.47
0.43
2017
2018
2019
2020
2021
365 Day Actual
365 Day Goal

Participant Satisfaction
3.5
3.6
3.7
3.7
4.5
3.6
3.83
3.9
3.7
4.76
2017
2018
2019
2020
2021
Moved from 4 to 5 pt scale in 2021
Actual
Goal

Stakeholder Satisfaction
3.5
3.4
3.5
4.5
3.4
3.46
3.8
4.87
2017
2018
2020
2021
Moved from 4 to 5 pt scale in 2021
Actual
Goal