

Participant Rights

- You have the right to receive information on services and supports available to you in order to make informed choices.
- You have the right to be fully involved in the services you are receiving, including expressing your input and choices regarding your services, goals, and staff.
- You have the right to complete a release of information, to request restrictions on use and disclosure of your information, and to request an accounting of disclosures.
- You have the right to request service delivery changes and to withdraw or refuse consent of services and release of information.
- You have the right to review and obtain a copy of your records, including your plan and goals, and to request updates to your plan and goals.
- You have the right to be treated with respect and dignity.
- You have the right of freedom from abuse, neglect, financial or other exploitation, retaliation, and/or humiliation.
- If you feel that any of these rights have been violated by any Goodwill staff and/or another participant, you may file a formal complaint. Any Goodwill staff can assist you in completing the Goodwill Industries Complaint Form. You have the right to be free from any retaliation from Goodwill staff and/or other participants if you file a complaint.
- You will retain all your current rights, including those protected under the Americans with Disabilities Act, legal rights, and non-discrimination protections.

Participant Rights Advisors at Goodwill Industries are:

Chris Smith
Christophersmith@goodwillgr.org
(616) 288-4711

Jessica Turley Jturley@goodwillgr.org (616) 570-4284